

## **Consent Script**

*Carers NSW needs to obtain your consent before we proceed. Please read this information and, if you give consent, sign below.*

*We respect your privacy and seek consent from you in order to:*

- 1. Collect and retain your personal information.*
- 2. Share your de-identified information with the program funding body for statistical purposes only. Information remains confidential and will not be used to affect your entitlements or access to services, but will help Carers NSW to evaluate and improve its services.*
- 3. Utilise information you have previously provided to Carers NSW within a different program in order to streamline services provided to you under the Carer Gateway.*
- 4. Provide your personal information to another organisation for the purpose of delivering services to meet your needs.*
- 5. Use your de-identified information for research and evaluation purposes.*

*All personal information will remain confidential and secure, except when:*

- Your prior approval has been obtained to share this information with nominated agencies for the purposes of supporting the referral or counselling process within the scope of the service*
- A referral to an emergency service is required*
- Information is required by the police or subpoenaed by a court*
- Information that you or another person is at immediate risk, or failure to disclose information would place you and/or another person at risk.*

*You may access the information recorded in your file by requesting in writing to Carers NSW, in accordance with the Privacy Amendment (Private Sector) Act 2000. Carers NSW maintains secure encrypted records. You will be notified if there is a breach.*

*You can decline or withdraw this consent at any time without forfeiting your place in the program or any other services.*

*Have you understood this information? YES NO*

*Do you give consent? YES NO*

Name: \_\_\_\_\_

Signature \_\_\_\_\_

Date \_\_\_\_\_